



## FACILITY HIGHLIGHTS

To continually improve our services, we regularly participate in a national survey program twice a year that measures performance at over 3,000 facilities, like ours, across the United States.

In the most recent survey by the National Research Corporation conducted in August 2015, here are just a few reasons why you should feel confident about choosing **Woodland Village Nursing Center** for your family members or patients.

### Here's What Our Patient Families Had to Say

In the most recent survey conducted in August 2015, here are some of our families' comments:

*"The excellence and dignity of your care for my brother is simply amazing."*

*"Excellent care given to my aunt. The workers have been a blessing to her and us."*

*"We tell everyone what a wonderful facility it is. Couldn't ask for better care for our loved one."*

*"The rehabilitation services are very good. All the aides are very nice and helpful."*

*"Very mindful of notifying family concerning any issues."*

*"When I asked for help with my father, the staff was very quick to oblige."*

*"Nurses are very good and will solve problems immediately."*

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[www.woodlandvillagem.com](http://www.woodlandvillagem.com)

### Areas of Excellence

Our facility scored **above the national average** or ranked in a high percentile among our peers in the following areas:

- Care of nursing staff
- Safety of facility
- Meaningfulness of activities
- Resident-to-staff relationships
- Care and concern of staff
- Religious/spiritual opportunities
- Commitment to family updates
- Respectfulness of staff

### Medicare.Gov & State of Mississippi Positive Rankings

From the Medicare.gov website, which compares nursing homes to others across the country, **Woodland Village Nursing Center** received the following rankings:

**Overall ranking:** 

- **4-Star (Above Average) rating for staffing.**
- **4-Star (Above Average) rating for health and fire safety inspections.**

**Less cases of moderate to severe pain** than the state average were self-reported among short stay and long term residents.

**No new or worse pressure ulcers** during short term stays.

**Less use of antipsychotic medication** in short term patients.

**Successful weight and bladder control** among residents.

**Less cases of depression** among patients than the state average.

# FACILITY SERVICES



Short and Long-Term Care



Skilled Nursing Rehabilitation



Retirement Community with Assisted Living and Independent Living Apartments



Alzheimer's and Dementia Unit



Physical, Occupational and Speech Therapy

## Very Low Hospital Readmission Rates

**Woodland Village Nursing Center** is proud to have no residents return back to the hospital with the following conditions within the 30 day time window that Medicare monitors.

<b>CHF</b>	0%
<b>COPD</b>	0%
<b>MYOCARDIAL INFARCTION</b>	0%
<b>PNEUMONIA</b>	0%
<b>SEPSIS</b>	0%

## Testimonial Corner

*"I love your facility. Mom and her room were always clean, and the medications she was taking were given to her correctly. I would give your facility a high rating to anyone."*

## Great Place to Work

We strive every day to provide our employees with the tools and training they need to be the best at their jobs.

In our most recent survey, our employees ranked us **above the national average** in the following categories:

- Overall satisfaction
- Would recommend for care
- Feel sense of accomplishment
- Care and concern of supervisor
- Respectfulness of staff
- Quality of teamwork
- Safety of workplace

## What Our Employees Had to Say

*"Facility management listens to the employees."*

*"We are competitive as it relates to pay at other facilities."*

*"Given clear expectations and allowed autonomy to do my job."*



Holly Ford, LNHA  
Administrator



Lindsey Gee, RN  
Director of Nursing

To learn more about our facility, please contact Holly Ford, Administrator, at **228.255.4832**.

Holly and her staff are continually working to improve our quality of care, and we welcome your feedback and suggestions. Your satisfaction is very important to us.

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